

**Mail to:**  
PO Box 2305, Station A  
Oshawa, Ontario  
L1H 7V5



**Courier To:**  
2 Simcoe Street South, 6<sup>th</sup> Floor  
Oshawa, Ontario  
L1H 8C1

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April 15, 2016

MR. SAEID REZA NAJAFI-NOBAR  
28 ZANTELLA CRT  
MAPLE, ON  
L6A1Z7

**RE: Rental Home Comfort system at: 28 ZANTELLA CRT MAPLE, ON**

Please be advised that the Rental Home Comfort system at the above address is for the American Standard (80) which was installed in August 03,2011

The rental is rented on a monthly basis. The monthly rental is **\$57.31** per month plus HST.

The rental contract for the Home Comfort System provides:

- **No charge** service calls
- **Free** parts and labor
- **Priority** service from our twenty-four Hour emergency service line
- **Free** preventive maintenance check
- **Free** replacement of the Equipment if it can not be repaired

The rental program is designed to be worry-free. Reliance Home Comfort will take care of the equipment for your peace of mind.

When you **sell your home** the new owner may assume the rental and continue on the existing rental agreement. This would be the **preferred** option. This would allow the new owner to **maintain the full coverage of the equipment**. This would also **provide peace of mind knowing that as long as they are on the rental program they will never have to put out excessive funds to replace or repair or even maintain their heating equipment**.

The rental program is on going, with the option to buy out at any time. The current buy out price of the Rental Home Comfort System that is installed in the home is **\$3190.00+HST**. The buy-out price depreciates each calendar year. The rental may only be removed in accordance with the National Home Services terms and conditions.

**When the equipment is bought out Reliance Home Comfort will warrant 1 year from date of installation. Any time after that would be**



**Through the manufacture warranty. The Manufactures warranty is a limited warranty. Once the equipment is bought out it is at the owner's cost if repairs or replacement and cleaning are needed.**

If you need any further information you may contact Reliance Home Comfort at **1-866-735-4262**

Sincerely,

E. Chiarot  
Rental Inside Sales Advisor